

**Chapelton
Neighbourhood Improvement Plan**



2010-11

East & North East Area Management Team

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Introduction – Chapeltown Priority Neighbourhood

The Chapeltown Neighbourhood Management Project has developed from the IMPaCT INM project funded as part of the Safer Stronger Communities project within Leeds. It however differs in geographic areas slightly due to the ward boundaries (it no longer covers any of Gipton and Harehills ward) and has expanded slightly to cover areas previously not included (the Scott Hall Road, Newton Lodge, Riviera Gardens areas).

The action plan below is made up of priorities identified in the Statistical Analysis attached to this report and action plan.

The general approach to be taken in tackling issues and priorities in this action plan differs from the previous INM project in that it will use the 'Team Neighbourhood' approach. This involves all local agencies and partners working together in a better coordinated and 'smarter' manner in order to work more efficiently and create improvements in service delivery which are sustainable over a prolonged period of time.

The structure chart for delivery is also attached on page 26 and is an adaptation of the new Inner NE Community Engagement Structure and this introduction will indicate what responsibility lies with each group and what the role, who is represented at each stage.

The Community Leadership Team – This will be made up of representatives of the local community and should include Parent Governors from local schools, Representatives from local recognised TRA's, and the local business community and potentially elected community champions. This meeting would be chaired by a local elected member and the group would meet 4 times per year with the group also taking responsibility for planning and delivering an annual resident conference. The general purpose of this meeting would be to oversee the development of the Neighbourhood Improvement Plan in particular around identifying local priorities that require action, helping to measure the success of interventions and crucially to take a lead in communicating to the wider community what activities are taking place and what improvement are being made in the local area. This should improve public awareness in the partnership and ensure that it becomes responsive to public needs.

Priority Neighbourhood Delivery Team – This will be made up of local service providers and chaired by the Neighbourhood Manager. This group will work with the Neighbourhood Improvement Plan and drive forward operational improvements in the priority neighbourhood. Members of this group will be selected from local service providers and it is recommended that members of this group cannot also be members of the Community Leadership Team as this could create a conflict of interests.

Inner NE Area Committee – This will provide a strategic reporting mechanism for the Neighbourhood Management project and will assist in ensuring the buy in of partner agencies and signing off the project and NIP for a twelve month period. The Area Committee will receive 6 monthly progress reports on the status of the project and an annual assessment and comparison of statistics alongside each years NIP.

Key Issues Identified by the Neighbourhood Index and Other Statistics

Economic Activity

While the statistics illustrate issues with all three areas identified the lowest ranking area is those households where a lone parent is in receipt of Income Support. This is supported by information from the LSOA information where priority areas are the Hamilton's and Granges area (1361) and Scott Hall's Sholebokes area (1357) where benefit take up is highest. The main benefit take up is in the Job Seeker and ESA and Incapacity Benefits and there is a significant number of persons between 16 and 24 who fall within this category. As would be expected, these areas also have a greater percentage than others in Chapeltown relating to Child Poverty

Low Income

The standout issues highlighted by the Neighbourhood Index here relate to households receiving in work benefits (6.91% against a Leeds average of 3.43%) and Court Payment Orders. While there are little LSOA statistics to target this activity it is likely that in the areas where benefit uptake is greatest the income will be lowest.

Health

Statistically health does not appear to be a concern in this area to the same degree as other domains Circulatory Disease Mortality above the Leeds average but not a large difference and cancer mortality scoring a 93.5 compared to a Leeds average 119.43. Serious concerns exist around the Infant Mortality rate in this area which stands at 10.9 per thousand births compared to 5 per thousand as a Leeds average. This links to the Neighbourhood Index with the rate of low birth weights being considerably higher in this area than the Leeds average.

Environment

From the statistics the two major issues in this domain are graffiti issues and waste issues. Graffiti issues, however are not mentioned in either the Status Survey or the Police Reassurance Mapping survey (although issues around littering and cleanliness are). Therefore the major drive for improvement in this area will be the litter and rubbish removal service.

Education

The major issue education wise is around the performance at KS 2 and KS 4 educational attainment. As we have seen from the LSOA data the greatest issues are in the 1360, 1357 and 1358 and work needs to be done to identify reasons for these issues in these localities. Persistent absenteeism is below the Leeds average overall although there are concerns about issues in two the LSOA's in this area (1357 and 1361).

Community Safety

Standout issues here include environmental crimes as the highest with acquisitive crimes and crimes against the person. Activities are being run through the local Policing Team, Tasking Teams and Operation Champions to tackle these issues directly as well as to increase public confidence and ease relations in the area. There are concerns from the Police relating to disassociated young people and the potential for the

area to develop a gang culture and there are also concerns about general anti social behaviour and congregating young people notably in Potternewton Park and the Louis Street, Cowper Street etc area (Police Reassurance Mapping survey).

Young People

This will form a crucial element of the Neighbourhood Improvement Plan and statistics for this area come not from one area of the neighbourhood index but from several (NEET statistics, % young people in the area, concerns about youth violence and concerns from VCS and Statutory Youth Providers). Aims will include to improve access to services for young people in the area and improve the perception of young people within Chapeltown.

Community Engagement and Communication

The Appendix 1 illustrates how the NIP will be embedded in the new community engagement strategy for Inner NE Area Committee (subject to approval from Area Committee).

Chapeltown and Scott Hall Neighbourhood Improvement Plan Priorities 2010/11

1. **Reducing NEETs and Supporting Young People** - people not in education, employment or training – a focus on young people including activities to improve coordination of provision and young peoples knowledge and attendance at provision. Improvements in the identification of vulnerable people susceptible to criminal influences and promotion of a positive of young people within Chapeltown. Increasing the amount of accredited provision in the area and encourage young people to access this. This included elements of both Community Safety and Employment, education and training concerns.
2. **Reducing Infant Mortality** – a serious issue in Chapeltown and work to develop the Chapeltown Health and Wellbeing group to increase partnership awareness of the issue and target activities and communications into particular neighbourhoods is intended. Promotion of activities to assist in health and awareness, particularly with pregnant women and new mothers (such as the Healthy Start Vouchers) and ensure information is widely available.
3. **Cleaner and Greener Environment** – a considerable issue within Chapeltown affecting health and overall perception. Action to increase awareness of services and to increase the role of enforcement in this area are needed alongside effective monitoring and communication with statutory services. Clean up operations will be run and the overall cleanliness will be monitored by the Ward Tasking Team.
4. **Worklessness** – of great concern within Chapeltown to look at improving access to services with adults and young people in the area and working through the JET partnership to identify initiatives and projects to improve access to services, community awareness raising and targeted work with individuals and areas through partnership activity.

ACTION PLAN

Reducing NEET's and Supporting Young People

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Improve access to statutory support services around employment education and training.			
Develop a Chapeltown Youth Partnership (CYP) to identify gaps in provision and develop actions.	May 2010	ENE AMT	Meeting organised and diarised – now potentially to be run through NE YWP to avoid duplication.
Provide more available on the ground services within the Chapeltown Priority neighbourhood for young people to access support around education and training	Oct 2010	JET Partnership via ENE AMT	Training package being developed for proposed initial session in Nov 2010
Improve front line staff awareness about support networks and services for people not in education, employment and training to assist in their signposting.	Oct 2010	JET Partnership via ENE AMT	Initial training session proposed to commence Nov 2010.
Work with CYP and Leeds City College to promote their foundation course which will increase opportunities for young people with CRB issues.	Sept 2010	CYP / Leeds City College	Information on courses and literature has been distributed to Youth providers in Chapeltown and will continue to do so.
DISC to work with local residents identified through VCS organisations, who are at risk of becoming active criminals to develop skills and encourage activities	May 2010	DISC / WYP / CYDC	Ongoing work coordinated through gang Prevention group.
Develop and promote activities for young people in Chapeltown			
Map all current youth activity taking place within the Chapeltown Priority Neighbourhood	July 2010	ENE AMT / CYP	Complete July 2010
Identify gaps in existing provision through mapping exercise and the CYP meetings	August 2010	CYP (or NE Youth Work Partnership)	Complete few gaps in youth diversion provision identified. Increased work around Positive Mentors and Conflict resolution training identified as a need.
Identify funding opportunities and training support for local groups to assist in the development of new projects and diversify the funding for youth provision.	Ongoing	LCC AMT / fit4funding / VAL	Funding information being sent to providers monthly and training courses advertised for September 2010.
Develop project brief and costing for activities to take place on Friday and Saturday evenings through members of the CYP	July 2010	Community Sports	No costings or project brief received to date but funding being sought to do this through Scott Hall Leisure centre at this time.
Increase and promote the effectiveness of the Breeze website and encourage all providers to advertise their provisions in this way.	July 2010 and ongoing	CYP (or NE Youth Work Partnership)	Funders applying for Wellbeing and Activities funds are required to advertise

			their provisions on the Breeze website as part of the agreement.
Increasing the available material for outreach teams to advertise all provision through mapping exercise	July 2010 and ongoing	CYP / ENE AMT	Things to Do booklets produced and distributed in target areas and sent to all Youth providers for advertisement.
Backyard Breeze to run in Chapeltown for 12 weeks starting September 2010 to engage with young people and advertise existing provision	Sept 2010 – Dec 2010	PAYP	XX sessions run and numbers of young people engaged will measure success.
Groundwork Leeds running the “turning the corner” project in Chapeltown working with young people and business owners to run arts project in conjunction with local VCS and Statutory service providers. Will link in with the Empty Shops Fund project.	Aug 2010 – tbc	Groundwork Leeds	XX young people worked with and XX art projects completed.
Street Mentors and Conflict Resolution projects being developed to provide a positive role model for young people and increase the amount of outreach activity that is undertaken in Chapeltown. Linked to the conflict resolution training which is being provided to young people identified as being in need.	Aug 2010 ongoing	CYDC / CYP 10-2 Club / PAYP	XX young people received conflict resolution training XX street mentors trained.
Encourage and promote positive message of and with young people in Chapeltown			
Positive role models project being developed with local providers and primary schools to commence in October 2010 to encourage young people to avoid negative role models. Proposal will be for these session to be run in all CHESS schools and will include some statutory agencies as well as local role models.	May 2010 planning and Oct 2010 Implementation	CHESS / ENE AMT	XX sessions delivered XX feedback received from young people and schools.
Develop projects through the cluster and activities fund to improve aspirations for young people in the area	Apr 2010	CHESS	7 New projects developed (up to Sept 2010)

Reducing infant mortality

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
Poverty and low income			
Carry out an audit of organisations involved in the delivery of financial Inclusion work and to increase publicity of current provision	Apr 2010	NHS Leeds	Audit report completed
Using financial Inclusion audit, produce a resource of service provision and publicise widely to frontline workers	May 2010	NHS Leeds	Initial article completed
To help publicise and promote the uptake of Healthy Start Vouchers.	May 2010 and	NHS Leeds and Chapeltown	Initial article complete, promotion work

To carry out a mapping exercise of retailers in Chapeltown that accept HS Vouchers. Increase retailer involvement in scheme. Increase awareness and uptake of scheme among the public.	ongoing	Health and Wellbeing Partnership	ongoing
Generate training opportunities for frontline staff around financial Inclusion eg Let's Talk Money, illegal money lending.		NHS Leeds / Chapeltown Childrens Centre / FGF	Running two 'Lets Talk Money' sessions
Raise awareness of fuel poverty and warmth initiatives with care and repair and through identifying and marketing materials to private landlords via Care and Repair.	June 2010	ENE AMT / Care and Repair	Completing Mapping exercise, September edition of landlords newsletter to incorporate advert for fuel saving grants. Monitor uptake of these.
<u>Infant mortality</u>			
Support Delivery of the MEPC programme of work	Commenced Apr 2010	NHS Leeds	Packs bought and distributed to key partners
Obesity to ensure that all work around nutrition and mother health is linked with IM workstreams.	May 2010	NHS Leeds / Feel Good Factor / Chapeltown CC	Midwives from Chapeltown CC to set up 4 week healthy living programme, FGF to deliver healthy eating talk
Link the MEPC work to ESOL to engage people where language is a barrier	May 2010	NHS Leeds / Chapeltown CC / Leeds City College	
Promotion of healthy start vouchers as outlined in section above. In addition packs have been developed for including localised information about where to use these vouchers and have been distributed to GP surgeries, Health centres, Childrens Centres, WHealth and wellbeing networks and local organisations	Jul 2010	NHS Leeds	Will evaluate success by Feb 2011 to assess success of promotion
Chapeltown CC now going to become a vitamin outlet for the Healthy Start Vouchers.	Sept 2010	Chapeltown CC	Monitor uptake through Infant Mortality group
A young person housing referral leaflet has been developed for frontline staff and specialised housing training is being developed for frontline staff around overcrowding and impacts upon infant mortality.	Aug 2010	NHS Leeds	X training sessions taken place with staff.
<u>Promote healthy, active lifestyles and health diet in Chapeltown</u>			
Implement the Change For Life project in Chapeltown	Apr 2010 and ongoing	NHS Leeds and all partners	Promotional material developed and rolled out through all local partners
Develop Allotment space at Leopold Street and Newton Lodge Grove to teach people about healthy food and health lifestyles.	Apr 2010 expected completion Oct 2010	ENEHL (Newton Lodge Grove)and Feel Good Factor Community garden (Leopold Street)	2 improvements started, 1 completed to date and 1 ongoing.
Junior YIP Healthy Cooking project providing healthy cooking information to young people in Chapeltown	May – July 2010	NACRO	Project completed 30+ no young people engaged
Promote the NHS Health Check for those aged 40-74	Ongoing	NHS Leeds / Feel Good Factor	Increase in take up of services

Cleaner and Greener Environment

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
<u>Reduce Waste Issues in Chapeltown.</u>			
Monitor hot spots and coordinate activities through the Ward tasking meetings	Ongoing	ENE AMT	Improvements in environment
Improve community awareness of waste removal services	Ongoing	ENE AMT / Streetscene and partners	Increased uptake of LA services
Complete clean up and community information exercises to target identified areas of concern.	Ongoing	Streetscene as part of operation Champions	Visible improvements in the environment following operations.
Monitor condition of streets in priority areas and ensure regular contact with LCC	Ongoing	Streetscene / EAT	Improvements in Streetscene through CLT
Increase community awareness of enforcement activities taken in the Chapeltown area	Date being collected July 2010 expected start	EAT / ENE AMT	Increased promotion of outcomes and numbers of notices
Work with partners to reduce impact of dog fouling within Chapeltown.	Ongoing	LCC Dog Wardens / Parks and Countryside / WYP	Reduced concerns from residents around this issue measured via CLT New signage purchased and being rolled out across Chapeltown and Chap Allerton
<u>Improvements to buildings and green spaces within Chapeltown</u>			
Improvement works to the Leopold Street Green Space	Planning ongoing expected completion by end of Oct 2010	CHESS / Groundworks	Improvements to green space – measure through CLT
Improvements to the play ground to the rear of the JSC Building	Consultation complete, completion by Jul 2011	Parks and Countryside	1 x improvement to green space and improved play area. Consultation completed, phase one to commence autumn 2010.
<u>Improvements to Chapeltown Road</u>			
Work with planning enforcement to take action against owners of buildings and land around Chapeltown. A number of notices are being served in Sept / Oct 2010 in particular against the owners of the Mobil and Jyoti sites which have been identified and prioritised as issues.	Commenced Apr 2010 now ongoing	LCC Planning / LCC Regeneration	Improvements to a number of identified properties on Chapeltown road. Initial notices served Sept 2010 against two land owners of Jyoti and Mobil.

Empty Shop fund project to be developed and rolled out to improve the look of the shop frontages and increase the let ability for empty units	Contractor appointed, project completion expected Nov 2010	Groundwork Leeds / LCC Regeneration / ENE AMT	Improvements to 3 shop frontages Mosaic piece to the wall on Chapeltown Road
Painting of street furniture to improve the look of the street.	Completed May 2010	ENE AMT / WYPS	Complete
Monitoring of street condition and WYPS to complete improvements and sweeps as identified and required.	ongoing	ENE AMT / Streetscene / WYPS	Improved aesthetic on Chapeltown road.
Installation of a community waymarker on Chapeltown Road	Formally unveiled Sept 2010	ENE AMT / Space 2	Complete.

Reducing Worklessness and NEETS

Contributing Work stream / Action	Timescale	Lead Organisation	Outcomes and Measures
<u>Improve access to services within Chapeltown</u>			
Identify services within Chapeltown for education, training and employment advice and provision	Jul 2010	JET Partnership	Mapping exercise complete
Identify gaps in provision through consultation with Delivery group and CYP group	Aug 2010	LCC AMT and CYP	Gaps in provision identified as lack of visible services within Chapeltown (CYP May 2010) and links to existing groups and outreach.
UNITY Housing employing a permanent full time post to help address needs within the area. Initial meeting held between AMT, UNITY and Jobs and Skills and new post to act as a link between community groups (in particular youth providers) and the Job Shop to advertise and signpost individuals to services.	Oct 2010	UNITY / Jobs and Skills	Monitoring of individuals attending the Job Shop and identifying where these have come from.
Identify opportunities with the JET partnership to develop improvements in service provision with the JET partnership	Tbc	JET Partnership	
<u>Improve awareness of frontline staff and VCS agencies about services available for employment, education and training</u>			
Identify the services operating within Chapeltown as outlined above	Jul 2010	JET Partnership	Complete
Identify a training package for local agencies to send staff to inform them of service providers and opportunities for training, education and employment. Intention being to help provide an overview about what support is available and allow them to better signpost to relevant agencies.	Mar 2011	JET Partnership / LCC AMT	2 x training sessions completed
<u>Develop new projects and initiatives through the Delivery group and JET Partnership</u>			

Link Chapeltown with new developments, in particular through Construction Leads with potential new projects including the Leeds Arena.	Initial Meeting Oct 2010	UNITY / Construction Leads / Jobs and Skills / LCC AMT	Develop a project for local people to ensure able to take full part in regeneration opportunities.
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School Attendance

The statistics included on page 22 illustrate that secondary school absenteeism within the Chapeltown Priority neighbourhood is not statistically significant against the overall Leeds average and therefore can not be considered a priority. On this basis it has been replaced by Worklessness.

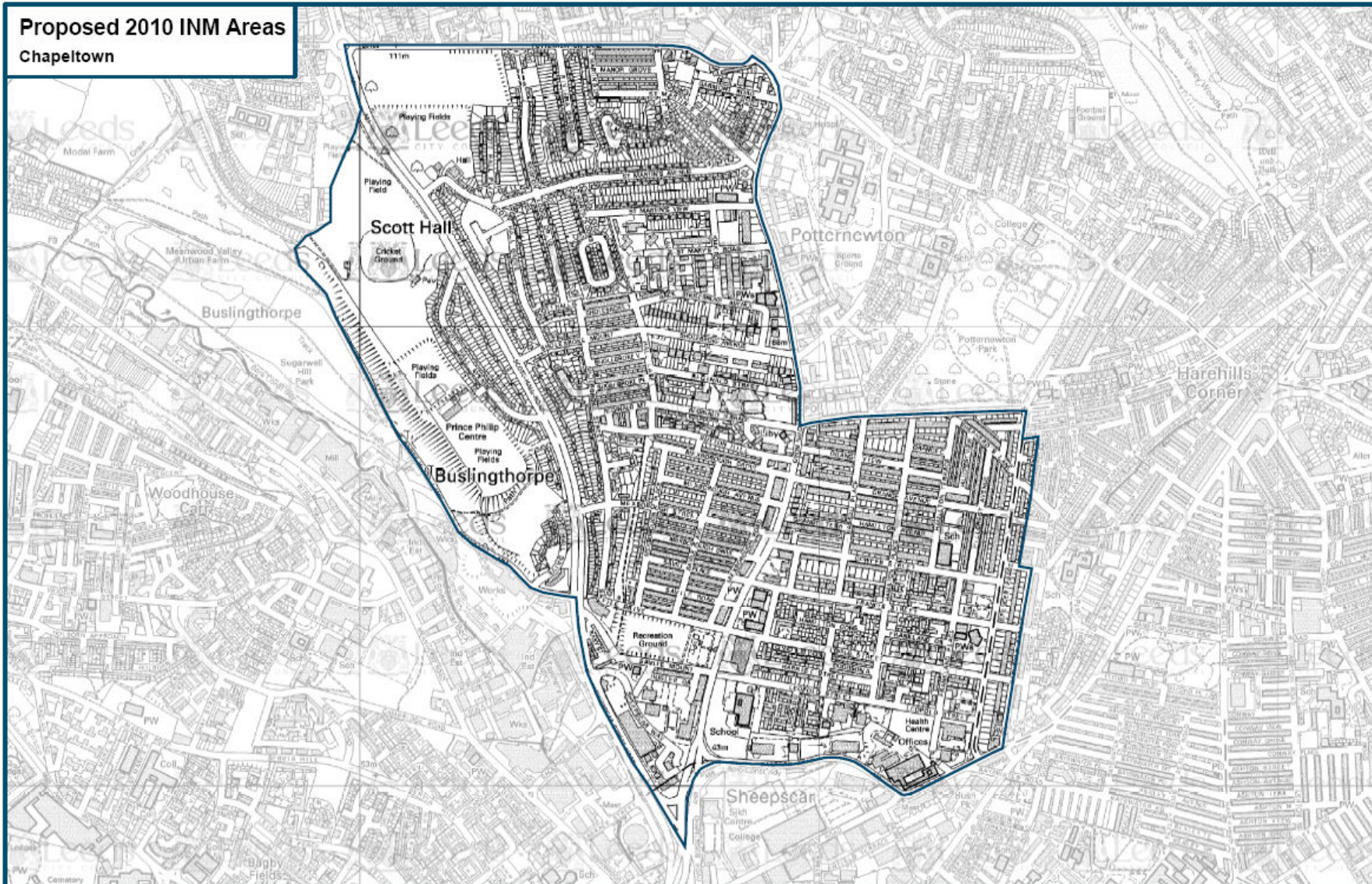
Other Neighbourhood Management related projects

Community Engagement and Communication

No	Issues	Action/Activity	Timescale	Specific Targets	Org/Progress	Results
1	Develop role and recruit to the Community Leadership Team for Chapeltown	<ul style="list-style-type: none"> • Write the Job Description and Terms of Reference for the Community Leadership Team. • Advertise across the community and Recruit to the Community Champions post. • Run 3 meetings per fiscal year to oversee progress of the NIP and develop projects to solve issues. 			Draft JD of CLT members completed and initial strategy for development of this group underway.	
2.	Link Neighbourhood Management Communication to all partner agencies communications	<ul style="list-style-type: none"> • Develop the role of Communications and Engagement to ensure that all members of the team are communicating with groups and voicing local concerns and issues to the Neighbourhood Manager. • Ensure that all partners are communicating progress to their staff and resident groups/PACTs etc to increase awareness of role of Neighbourhood Management. 			Initial discussions started but will of necessity wait until the CLT is established.	

Chapeltown Neighbourhood Improvement Plan 2010-11

Proposed 2010 INM Areas
Chapeltown



PRODUCED BY NEIGHBOURHOOD SERVICES, LEEDS CITY COUNCIL
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